



SAFEGUARDING CHILDREN AND YOUNG PEOPLE

HARCSAC is committed to safeguarding and promoting the welfare of children, young people and adults in need of care and support who use its services. The welfare of all children is paramount. Safeguarding is a specific activity that is undertaken to protect specific children and adults who are suffering or are at risk of suffering harm.

HARCSAC works with young women aged 18 years and over. When we receive helpline calls from younger children (when they tell us they are under 18) we will support them to engage with **Childline (0800 1111)**.

All agencies that work with children, young people and adults who are carers have a statutory responsibility to safeguard children.

HARCSAC operates a confidential service but if it is assessed that a child is being abused or likely to suffer abuse, then confidentiality can be breached within procedural guidelines see Confidentiality policy [LINK](#). In this event, the volunteer is expected to discuss the action they propose to take with the caller beforehand. If it is their trained assessment that discussing this with them would place the child at greater risk, then this should be discussed with the designated Safeguarding Trustee.